Change in Browser Support Effective July 1

If your default browser for accessing Board Certified Docs (BCD) is Internet Explorer (IE) please be aware that effective July 1, 2016 we will no longer support IE 8, 9 or 10.

Microsoft no longer supports any version of IE before IE 11. In mid-January of this year, it was announced that they would no longer provide security patches for IE 8, 9, or 10.

Due to that change there is an increased vulnerability to computers that are still running those browsers. IE 6 and 7 were already discontinued. You may continue to use those browsers, to access BCD, but we can’t guarantee that all features will work correctly and we won’t be able to provide technical support for problems that arise from use of one of those browsers.

We strongly encourage you to upgrade to IE 11 or to use an alternate internet browser.

- Firefox can be downloaded for free at: www.mozilla.org/en-US/firefox
- Google Chrome can be downloaded for free at: www.google.com/chrome
Improved Batch Search

The Batch Search feature on BoardCertifiedDocs.com (BCD) is now improved with better matching between your file and our database. Batch Search is a time saver when you have a list of physicians to review.

Upload a file with Name plus NPI number and/or Birth Year to search up to 100 physicians at one time. (See the file format instructions on the Batch Search page for details.)

The search could produce any or all of the following for your review:

- Exact matches – all of your criteria was a perfect match to one profile
- Possible matches – profiles that match most of your criteria. There may be a mismatch on the Birth Year or the NPI# or there could be multiple people with the same first and last names, but various middle names or initials. Review the results to determine which is the correct profile for your provider.
- Non-matches – criteria you provided does not match any record in our database. If you’re certain the physician is board certified, be sure you upload the legal name, not a nickname. If you searched on NPI only, try searching on the name, in case of an NPI error.

You can print or save any of the profiles. Each group will open in a new window. If you click the checkbox in the header bar to Select All, you can choose to print all at one time or to save in your Alerts. You can also click on individual profiles to review, print, etc.

For more information about using Batch Search, watch the short Top 100 video (less than 4 minutes) under the User Tools tab on the BCD home page. There is also an Instructions link on the Batch Search page for your reference.

New Interface coming between BCD and Cactus

We’re very excited to announce that Cactus Software will be the first credentialing software system making it possible to access PSV profiles from BoardCertifiedDocs.com through their system, as part of your normal workflow. Programming is underway, but an exact availability date has not yet been determined.

To utilize this new feature, you must have an active subscription to BCD. (Mini subscriptions that allow access to just a specific number of profiles cannot be used through a vendor’s software.)

If you’d like to be notified when the Cactus interface will be released, please contact Becky Harlow r.harlow@elsevier.com. If you have questions about your BCD subscription, obtaining a new subscription, or how to upgrade from a mini to a full subscription, please contact your Elsevier representative or send an email to h.licensing@elsevier.com.
Puerto Rico State License Data

We now have records with active state license numbers for Puerto Rico from FSMB. You can find a complete list by searching on Puerto Rico from the Licensed In field on the Advanced Search page. To narrow your search results include additional search fields.

For additional information about the state license data on BCD, refer to the FAQs (#19).

New Webinars

For our Physician Recruiters, a new webinar is available from the BCD home page under the User Tools tab. Webinar 3 covers all the BCD features that are important to you.

If you have a BCD mini-subscription, be sure to take three minutes to watch webinar 4. It includes tips on managing the smaller subscriptions.

Editors:
Becky Harlow r.harlow@elsevier.com
JoAnn Amore j.amore@elsevier.com

3251 Riverport Ln., Maryland Heights, MO 63043